



# Lions Club Exit Interview

Club Name: \_\_\_\_\_ District \_\_\_\_\_ Date of Interview: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Interviewer's Name: \_\_\_\_\_ Interviewer's Title: \_\_\_\_\_  
Former Member's Name: \_\_\_\_\_  
How long was the Lion an active member of your club? \_\_\_\_\_

Please check the box below (as listed on the M & A report) that indicates the one reason why the Lion dropped membership:

- ☐ Resigned in good standing
- ☐ Dropped for non-payment
- ☐ Dropped for non-attendance. Missed \_\_\_\_\_ meetings/activities
- ☐ Dropped for non-payment and non-attendance
- ☐ Transferred to \_\_\_\_\_ Lions Club
- ☐ Moved with payment outstanding
- ☐ Other (be specific) \_\_\_\_\_

Ask the Lion whether this is in fact the real reason for the departure. Uncover more detailed information by probing for issues that may have made membership unappealing.

The former member cited the following reason(s) for leaving the club:

Did not feel part of the group

- |  |                                      |
|--|--------------------------------------|
| ___ Was not aware of the responsibilities before joining | ___ Not asked to help or be involved |
| ___ Meeting day/time was not convenient                  | ___ Members resisting change         |
| ___ Meeting place/food was unsatisfactory                | ___ Not enough social events         |
| ___ Cost prohibitive                                     | ___ Use of improper language         |
| ___ Health reasons                                       | ___ Uncomfortable table discussions  |
| ___ Time demands   | ___ Minority group insults           |
| ___ Not further educated about Lions after joining       | ___ Spouse unsupportive              |
| ___ Disorganized leadership                              | ___ Poor communication               |
| ___ Unhappy with current leadership                      | ___ Not enough recognition           |
| ___ Skills/talents not utilized                          | ___ Age differences too great        |
| ___ Club did not effectively provide community service   | ___ Gender differences               |
| ___ Too many work activities                             | ___ Philosophical difference         |
| ___ Too much time away from family                       | ___ Foreign language problem         |

Other (not listed): \_\_\_\_\_

Provide further detail concerning the former member's primary reason for leaving the club: (Please be as thorough in your answer as possible.)

\_\_\_\_\_  
\_\_\_\_\_

Provide further detail concerning any other reasons for leaving the club: (Please be as thorough as possible.)

\_\_\_\_\_  
\_\_\_\_\_

Is there anything within reason that could be done to prevent the loss of this member? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Is there anything that the club should consider changing that may increase retention? \_\_\_\_\_

Did the sponsor fulfill his/her responsibilities? \_\_\_\_ Yes \_\_\_\_ No

What could the sponsor have done to prevent the member from leaving?

Would this former member consider rejoining the club in the future? \_\_\_\_ Yes \_\_\_\_ No When: \_\_\_\_\_

Does this former member have any interest in joining a different Lions club which may better suit his/her needs?  
\_\_\_\_ Yes \_\_\_\_ No

Did the former member know the responsibilities of the club before joining? \_\_\_\_ Yes \_\_\_\_ No

Did the former member try to take an active role in your club by:

\_\_\_\_ attending regular meetings

\_\_\_\_ holding a leadership position

\_\_\_\_ attending board meetings

\_\_\_\_ participating in community projects

\_\_\_\_ participating in club discussions

\_\_\_\_ helping with fundraising projects

\_\_\_\_ other (please explain): \_\_\_\_\_

If the Lion has left as the result of a job transfer, is he/she joining at the new location? \_\_\_\_ Yes \_\_\_\_ No

Name of new club: \_\_\_\_\_

If no, what is the reason for not rejoining: \_\_\_\_\_

## If Dropping Due to Non-Attendance

How long was this Lion in non-attending status?

Did any club officer/member contact this person about non-attendance? \_\_\_\_ Yes \_\_\_\_ No

If yes, what was the response? \_\_\_\_\_

## If Dropping Due to Non-Payment

How long was this Lion in non-paying status? \_\_\_\_\_

Did any club officer/member contact the former member about non-payment of dues? \_\_\_\_ Yes \_\_\_\_ No

If yes, what help was offered? Explain: \_\_\_\_\_

## New Address

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State, Zip Code \_\_\_\_\_

Country \_\_\_\_\_

Telephone Numbers:

Home \_\_\_\_\_

Home fax \_\_\_\_\_

Business \_\_\_\_\_

Business fax \_\_\_\_\_

Sponsor's name \_\_\_\_\_

Sponsor's phone \_\_\_\_\_